



Usual source of care and wait times in Ohio

Having a usual clinic, health center, doctor's office or other place to go if you are sick or need medical advice is known as a usual source of care. People who have a usual source of care are more likely to seek appropriate and timely healthcare when they need it.

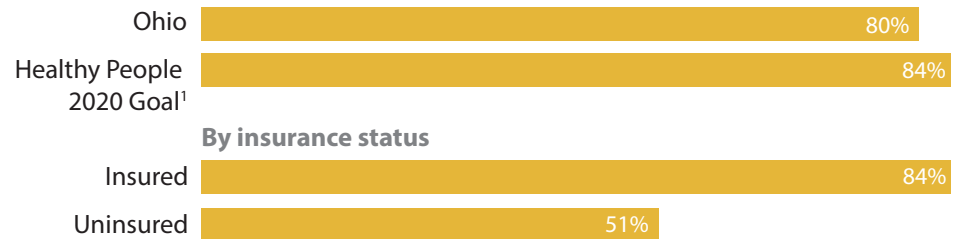
To understand if Ohio adults have a usual and appropriate source of care, the 2012 **Ohio Health Issues Poll (OHIP)** asked several questions about access to healthcare and difficulty making routine and sick care appointments.

Most have usual source of care, except uninsured

Eight in 10 Ohio adults (80%) report having a usual source of care. This is consistent with previous surveys in Ohio and the Healthy People 2020¹ goal of 84% of people having a usual primary care provider. However, only half of uninsured adults (51%) have a usual source of care, significantly lower than the rate of 8 in 10 insured adults (84%) who have a usual source of care.

¹For more information on the Health People 2020 goals please visit: <http://www.healthypeople.gov/>

Ohio adults who report having a usual source of care



Most have appropriate usual source of care

Having a usual primary care provider is only part of the issue. The type of primary care provider is also important. An appropriate source of care is a place where the staff knows you and your health history. The staff provides regular and preventive care and can help catch minor problems before they become serious. More than 7 in 10 Ohio adults (72%) report having an appropriate source of care, such as a private doctor's office, public health clinic, community health center or hospital outpatient department. Young adults (58%), adults living below 100% of the federal poverty level (FPL²; 55%) and the uninsured

²100% of the federal poverty level (FPL) in 2011 was an annual household income of \$22,350 and 200% FPL was \$44,700, both for a family of four.

(46%) reported much lower rates of having an appropriate usual source of care.

Most can get a timely appointment for routine and urgent care

More than 9 in 10 Ohio adults (94%) report that the last time they needed a check-up or routine medical care they did not have difficulty getting an appointment with their doctor or clinic. Large majorities of all demographic groups tracked by OHIP reported no difficulty getting an appointment with their doctor or clinic. Most Ohio adults (74%) reported that it took less than a week to get a routine medical appointment with their doctor or clinic.

Continued on back

Nearly 9 in 10 Ohio adults (86%) reported that the last time they were sick or needed medical care right away they did not have difficulty getting an appointment with their doctor or clinic. An additional 4% went to the emergency department. Uninsured adults (17%) reported having trouble getting an urgent appointment with their doctor or clinic at more than double the rate that insured Ohio adults (7%) reported having trouble getting an urgent appointment. Similarly, adults living below 200% FPL (13%) reported having trouble getting an urgent care appointment at nearly three times the rate of adults living above 200% FPL (5%). The large majority of Ohio adults (76%) were able to get an urgent care appointment with their doctors the same day (38%) or within one (26%) or two days (12%).