



# Learning Collaborative: QRT and Pre-Arrest Diversion Programs

Thursday, October 27, 2021

1:00 p.m. to 2:30 p.m.

**WELCOME.**

We're glad  
you are here.



- All participants are in listen-only mode
- We encourage frequent use of the chat box to participate and ask questions
- Say hello now using the chat box to tell us your **name and organization**
- Please complete the three question survey towards the end of the webinar. We value your feedback!



**INTERACT FOR HEALTH PROMOTES  
HEALTH EQUITY TO IMPROVE THE  
HEALTH OF ALL PEOPLE IN OUR REGION.**

**GRANTS**

Education

Research

Policy

Engagement

Grants

**EDUCATION**

Research

Policy

Engagement

Grants  
Education  
**RESEARCH**  
Policy  
Engagement

Grants  
Education  
Research  
**POLICY**  
Engagement

Grants

Education

Research

Policy

**ENGAGEMENT**



# REDUCING TOBACCO USE





# SCHOOL-BASED HEALTH CENTERS



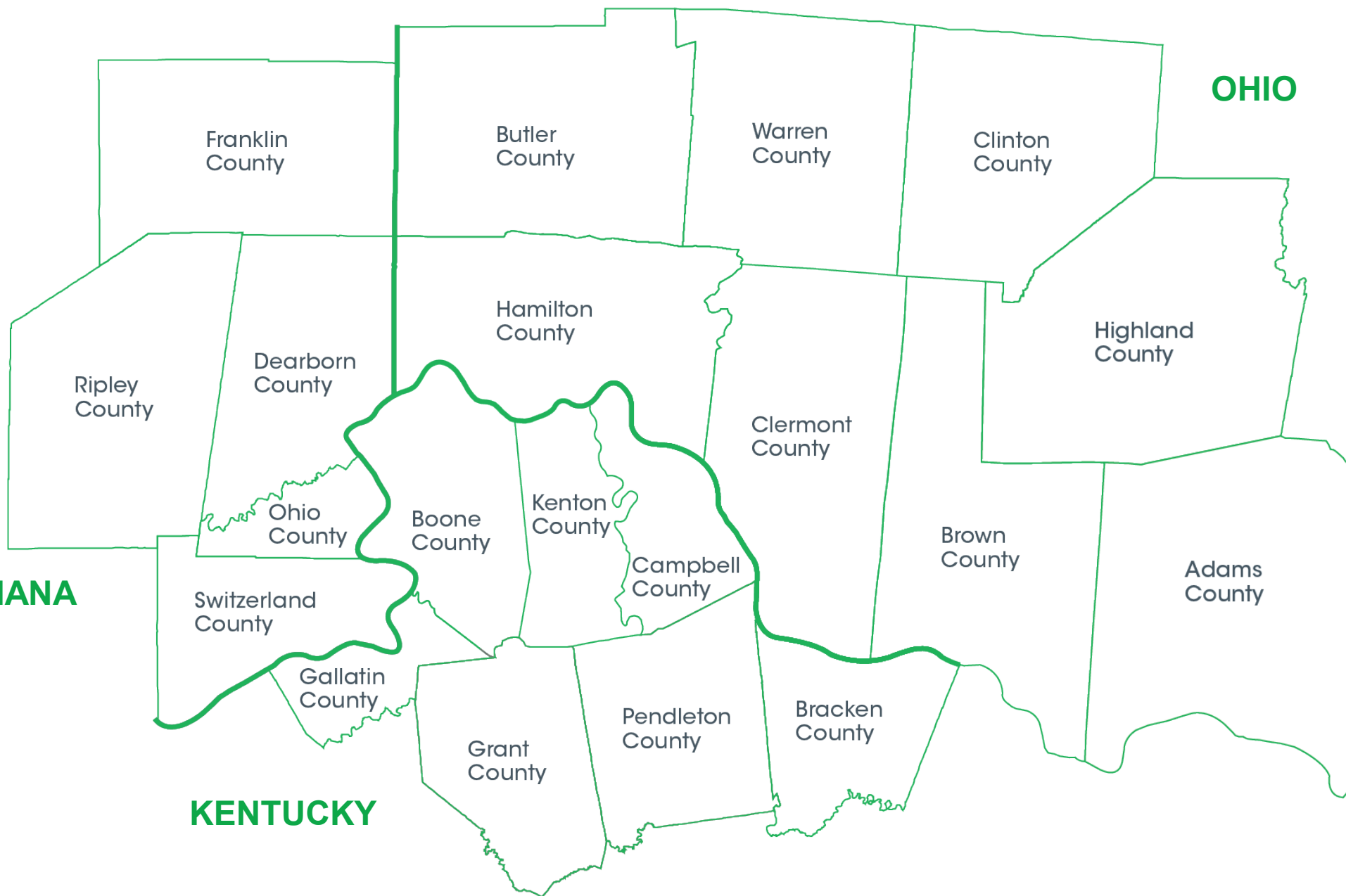


A photograph showing a woman with blonde hair and glasses placing her hand on the shoulder of a man in a blue shirt. The man is seen from the back/side. In the background, another woman is blurred. A large green diagonal shape is overlaid on the left side of the image.

# ADDRESSING THE OPIOID EPIDEMIC



INDIANA



OHIO

KENTUCKY



Sonya Carrico  
Senior Program Officer



Lisa Myers  
Program Officer



Michelle Lydenberg  
Evaluation Officer

[www.interactforhealth.org/addressing-the-opioid-epidemic](http://www.interactforhealth.org/addressing-the-opioid-epidemic)

[www.interactforhealth.org/qrt-directory](http://www.interactforhealth.org/qrt-directory)





## Goal: Reverse the trend of overdoses and deaths from opioids





# Sequential Intercept Model



# Purpose of the Evaluation

To assess the **implementation** of QRTs in multiple sites, and the impact of those QRTs on **connections to substance use treatment** to help individuals achieve long-term recovery.



**Evaluation report  
completed 2022**

# QRT Pathway to Recovery

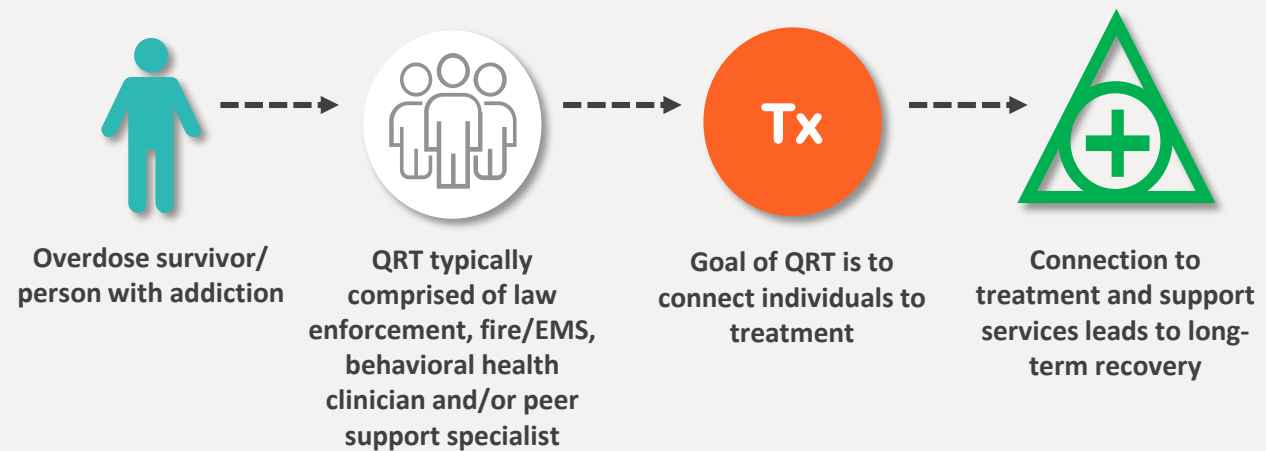
Prepared for Interact for Health for  
the **QRT Multisite Evaluation**  
conducted by the University of  
Cincinnati Institute for Policy Research

## Quick Response Team ***QRT***

## Activities & Outcomes on the Pathway to Recovery

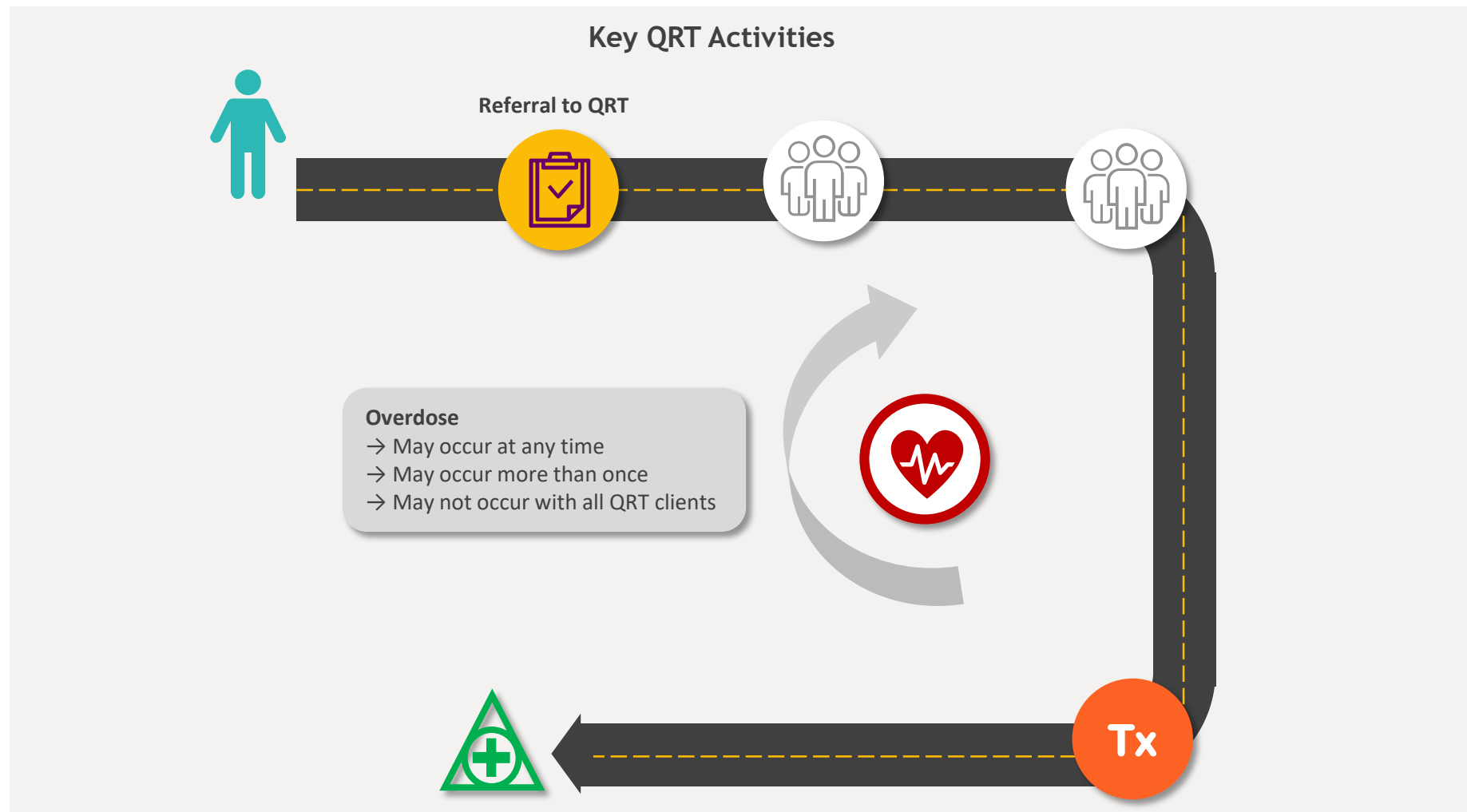
- QRT is a “Naloxone Plus” approach of deflection (pre-arrest diversion). QRTs provide an integrated response to help connect individuals who experience an opioid overdose or illicit drug event with treatment and recovery services.

### QRT Theory of Change

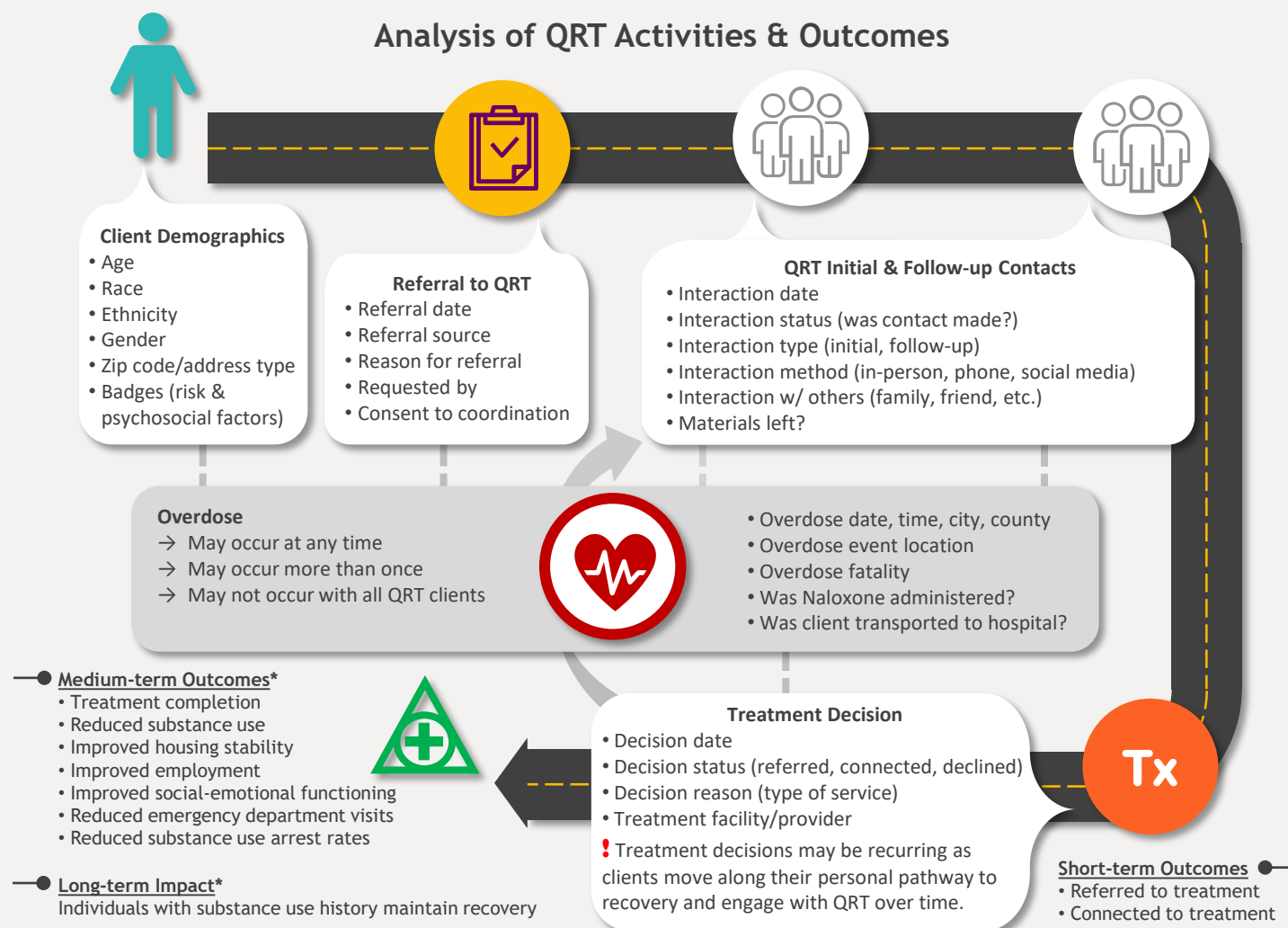




# QRT Pathway to Recovery



# QRT Pathway to Recovery



Based on data available to UCIPR through Cordata.

For more information about the QRT Pathway to Recovery or this project, contact Michelle Lydenberg, [mlydenberg@interactforhealth.org](mailto:mlydenberg@interactforhealth.org)

INTERACT  
FOR HEALTH

\*Data not specifically measured in Cordata but related to diversion programming and other activities reported by QRTs. May consider for future studies.



# Hamilton County Addiction Response Coalition



# HCARC

**STEERING COMMITTEE**

## **Executive Chair**

Commissioner Denise Driehaus

## **Director**

John Young

## **Program Administrator**

Meagan Gosney

## **Prevention Committee**

Nicole Schiesler, PreventionFIRST!  
Leah Dennis-Ellsworth, UMADAOP

## **Treatment Committee**

Neil Tilow, Talbert House  
Patrick Tribbe, Mental Health and  
Recovery Services Board

## **Interdiction Committee**

Chief Tom Synan, Village of  
Newtown  
District Chief Carstell Winston,  
Cincinnati Fire Department  
Trina Jackson, Hamilton County  
Office of Reentry

## **Harm Reduction Committee**

Jennifer Mooney, Hamilton  
County Public Health  
Tiffany Mattingly, The Health  
Collaborative  
Linda Gallagher, Mental Health  
and Recovery Services Board

## **Faith Committee**

Rev. Lesley Jones, Truth & Destiny  
Covenant Ministries  
Rev. Dr. Alphonse Allen, Allen  
Temple AME

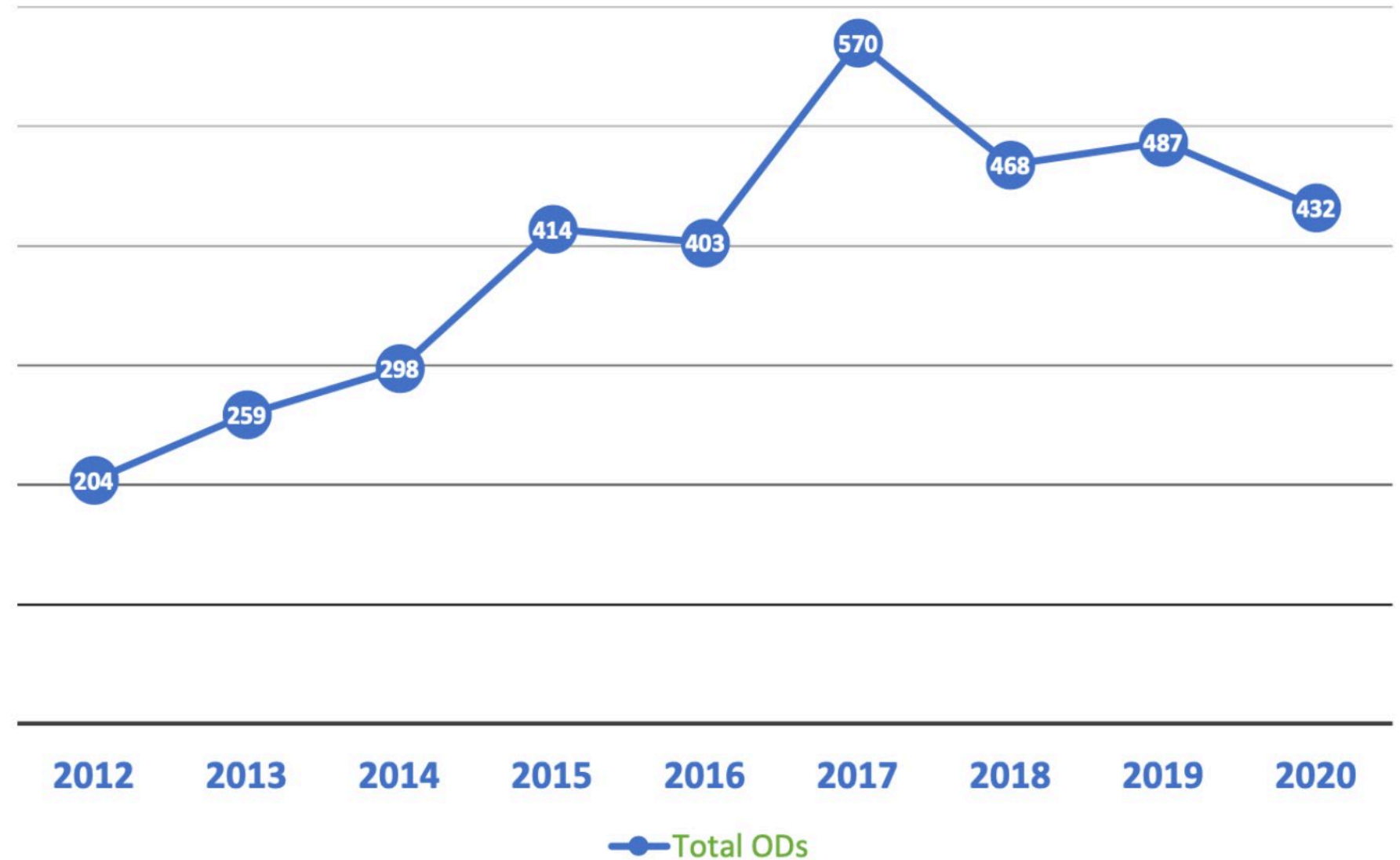
## **Business Committee**

J.B. Buse, LOTH Holdings, LLC  
Kevin Jones, Huntington Bank





## Total Overdose Deaths



*\*Total overdose death counts include any overdose death that occurred within Hamilton County, as of February 2021. The count continues to be finalized. This count does not necessarily reflect Hamilton County resident deaths. These statistics are courtesy of the Hamilton County Coroner's Office.*



**HAMILTON COUNTY**

**QRT**

**QUICK RESPONSE TEAM**

# WHAT IS QRT?

## QUICK RESPONSE TEAM

2015

- First QRT in the nation launches in Colerain Township



2016

- QRT launches in the City of Norwood

2017

- County awarded \$400,000 Federal CARA Grant to implement QRT

2018

- Hamilton County's County-wide QRT launches two days per week (East/West)

2020

- County awarded \$1,000,000 Federal COSSAP grant to implement a full-time QRT expansion (Reactive/Proactive)

2021

- County launches full-time expansion with two teams



# AWARDED AGENCY



Responsible for project management, grant financial and performance measurement compliance, and disbursement of grant funds to subawards.

# SERVICE AGENCY

Delivers “in-home” triage and assessment to overdose victims to connect them with the most appropriate treatment. specific to their needs



*Hamilton County  
Association Of  
Chiefs Of Police*

# EVALUATOR



Data collection, quarterly reporting of set performance measures, and evaluation of inbound referrals and the delivery of services by the QRT.

# NIH HEAL INITIATIVE

HEALing Communities Study  
Ohio



## County COSSAP

for QRT Expansion to a full-time program and to incorporate Proactive Outreach in addition to traditional overdose follow-up

## State COSSAP

for Hamilton County Heroin Task Force to implement a pilot for African American Male Outreach



**BJA**  
Bureau of Justice Assistance  
U.S. Department of Justice



# OUTREACH TYPES

## REACTIVE OUTREACH

- DOOR KNOCKS
  - Overdose follow-up three to five days post-overdose
  - "How can we help you?"
  - Referrals
    - Law Enforcement
    - Fire/EMS
    - Hospitals
    - Public Health
    - Hamilton County Justice Center

## PROACTIVE OUTREACH

- Targeted Outreach
  - Price Hill Hotspot
  - African American Male Outreach
    - HC ARC African American Engagement Work Group
  - Hamilton County Justice Center Narcan Distribution
  - Hamilton County Drug Court
    - One-City for Recovery
  - Other Hotspot Outreach

# **REFERRALS AND THE GREATER CINCINNATI FUSION CENTER**

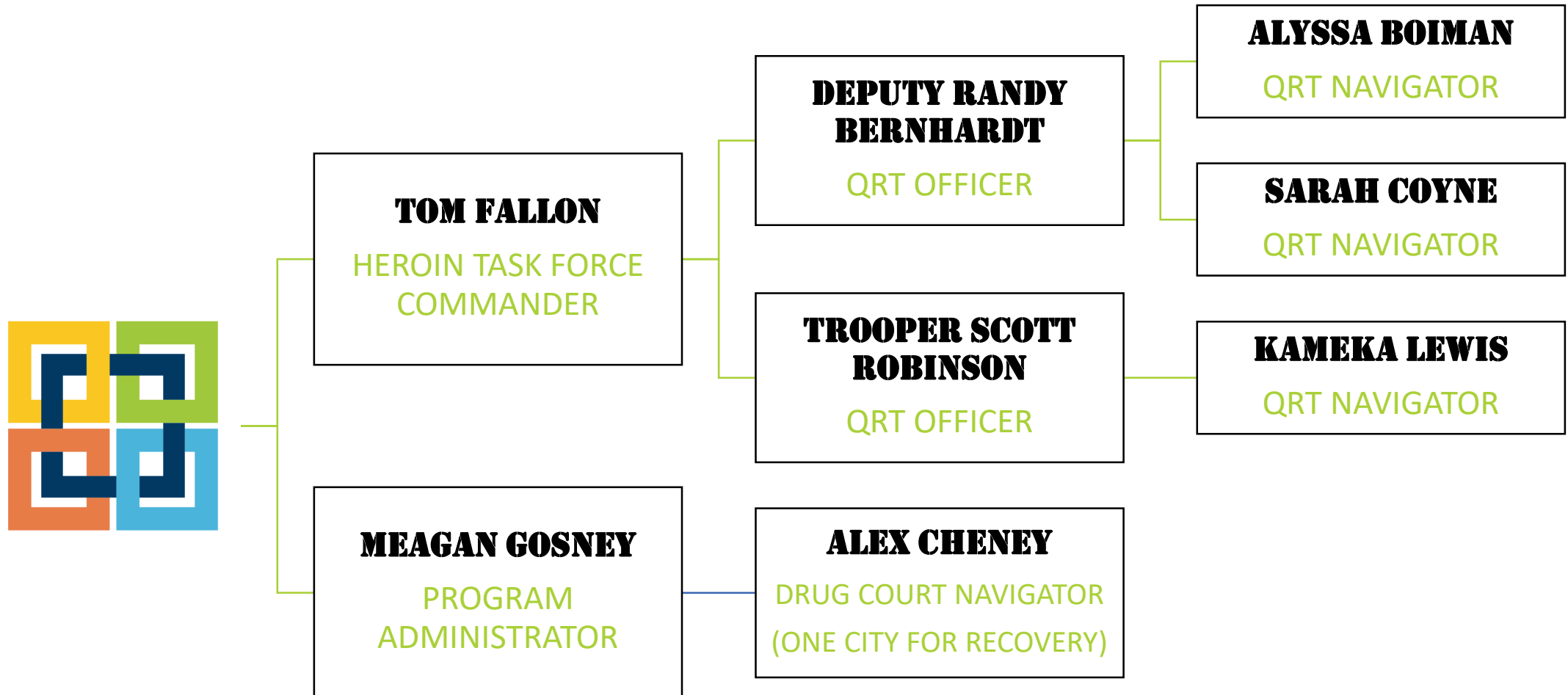
- **Our referrals to QRT come from the Greater Cincinnati Fusion Center that was designated our overdose data repository (2015 County LE Protocol on Overdose)**
  - **LAW ENFORCEMENT; FIRE/EMS, HOSPITALS, OTHER QRTS**
- **An Intel analyst at the Fusion Center does an extensive workup on each person to identify: addresses, phone numbers, next of kin info, any officer/team safety concerns (COVID-19 address info)**

# **SERVICES PROVIDED BY QRT TEAM**

- **Direct access or referral and transport to treatment (Engagement Center/CAT)**
- **Ongoing case management**
- **Family support and counseling**
- **Harm Reduction materials: Narcan, Fentanyl test strips, Sharps containers, hygiene kits**
- **Adult Probation liaison to coordinate any issues related to clients and their probation status**



# QRT STRUCTURE- HAMILTON COUNTY







# CONTACT INFORMATION



- Tom Fallon, Captain
- Amberley Village Police Department
- Heroin Task Force Commander
- QRT Program Director/Commander
- 513-946-4379 -Office
- [tfallon@gcfc.org](mailto:tfallon@gcfc.org)
- [tfallon@amberleyvillage.org](mailto:tfallon@amberleyvillage.org)



**HAMILTON COUNTY**

# WHAT IS LEAD?

## LAW ENFORCEMENT ASSISTED DIVERSION



- The LEAD pilot is based on the first LEAD Pilot Program launched in Seattle, Washington in 2011, as a response to large amount of low-level narcotic related offenses.
- This model has since been replicated by many other states across the country. Hamilton County LEAD receives support and consultation from the LEAD National Support Bureau to ensure the program is in compliance with the program model and values.
- \$500,000 grant awarded to Hamilton County Addiction Response Coalition (formerly known as the Heroin Coalition) – GRANT EXTENDED THROUGH SEPTEMBER 2022.
- Currently piloted in Cincinnati Police Department's Central Business Section and District 1 (Downtown Area). The program expanded into the Colerain and Norwood areas in March 2021.

POLICE OFFICERS TO UTILIZE DISCRETION TO  
DIVERT LOW-LEVEL, NON-VIOLENT  
OFFENDERS, WHO ARE OFTEN DRIVEN TO  
OFFEND DUE TO PROBLEMATIC SUBSTANCE  
USE, MENTAL HEALTH, HOMELESSNESS, OR  
POVERTY OUT OF CRIMINAL JUSTICE SYSTEM.

### Eligible offenses include:

1. Misdemeanor Theft or Unauthorized Use of Property
2. Misdemeanor Drug Paraphernalia / Drug Abuse Instruments
3. Criminal Trespass
4. Disorderly Conduct
5. Criminal Damaging





# AWARDED AGENCY



Responsible for project management, grant financial and performance measurement compliance, and disbursement of grant funds to subawards.

# SERVICE AGENCY

Delivers services to target population, serves as a tool and resource to law enforcement, and provides performance feedback to improve field operations.



HAMILTON COUNTY  
OFFICE OF REENTRY

# EVALUATOR



Data collection, quarterly reporting of set performance measures, and evaluation of the delivery of services by the LEAD team and referrals from Law Enforcement.

# DIVERSION TYPES

ARREST DIVERSION  
VS.  
SOCIAL CONTACT REFERRAL

## CINCINNATI POLICE DEPARTMENT LEAD Initial Screening Form

Subject Name: \_\_\_\_\_ Case Number: \_\_\_\_\_  
D.O.B.: \_\_\_\_\_ Gender: ☐ Male ☐ Female  
Race/Ethnicity (you may select more than one): ☐ African American ☐ Asian/Pacific Islander ☐ Caucasian ☐ Hispanic ☐ Native American  
☐ Other (please specify): \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Voicemail: ☐ YES ☐ NO  
Subject Address: \_\_\_\_\_  
Arrest Location: \_\_\_\_\_  
In order to participate in LEAD, you must agree to be voluntarily searched, handcuffed, transported, and sign a medical release of information so that the LEAD Case Coordinating Team can staff your case. Will you agree to these terms and sign a release of information? ☐ YES ☐ NO  
Are you still interested in participating in LEAD? ☐ YES ☐ NO If no, indicate why on the line below: \_\_\_\_\_

I consent to \_\_\_\_\_ being diverted into LEAD in lieu of criminal prosecution.  
(LEAD participant subject's name)  
\_\_\_\_\_  
(victim's printed name) \_\_\_\_\_ (victim's signature) \_\_\_\_\_ (date)

**Information from Referring Officer**  
Referring Officer: \_\_\_\_\_  
**Reason for LEAD referral:**  
☐ Misdemeanor Theft / Unauthorized Use of Property specify: \_\_\_\_\_  
☐ Misd. Drug Paraphernalia / Drug Abuse Instruments specify: \_\_\_\_\_  
☐ Criminal Trespass / Disorderly Conduct specify: \_\_\_\_\_  
☐ Criminal Damaging specify: \_\_\_\_\_  
☐ Other specify: \_\_\_\_\_  
☐ Social Contact Referral specify: \_\_\_\_\_

Service	Interested in receiving	Currently receiving	Notes
Emergency Shelter	<input type="checkbox"/>	<input type="checkbox"/>	
Employment Assistance	<input type="checkbox"/>	<input type="checkbox"/>	
Mental Health Counseling	<input type="checkbox"/>	<input type="checkbox"/>	
Public Benefits (insurance, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	
Substance Misuse Treatment (Suboxone, in-patient, out-patient, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	
Narcan	<input type="checkbox"/>	<input type="checkbox"/>	
Inpatient Rehab.	<input type="checkbox"/>	<input type="checkbox"/>	
Other: _____	<input type="checkbox"/>	<input type="checkbox"/>	

Immediate Actions Taken: \_\_\_\_\_  
LEAD Participant Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Referring Officer Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Referring Officer's Supv. Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# ARREST DIVERSION

- OCCURS AT THE SCENE OF THE OFFENSE
- OFFICERS DETERMINES ELIGIBILITY/GOOD LEAD CANDIDATE
- CALLS CASE MANAGER WHO MEETS AT THE SCENE AND CONDUCTS WARM HANDOFF/ IMMEDIATE NEEDS SCREENING
- CHARGE IS NOT FILED AND IS “ON HOLD” UNTIL THE PARTICIPANT’S COMPLETION OF THE FULL INTAKE ASSESMENT WITHIN 30 DAYS.
- PARTICIPANT COMPLETES FULL INTAKE = NO CHARGE FILED; IF THE PARTICIPANT DOES NOT COMPLETE THE FULL INTAKE = CHARGED

# SOCIAL CONTACT REFERRALS

*A social contact referral is the process of referring an individual who has not committed a criminal offense to a case manager for services*

- FILLS OUT REFERRAL FORM AND EMAILS TO CASE MANAGER
- SOCIAL CONTACT IS REVIEWED AT THE NEXT OWG MEETING FOR APPROVAL AND/OR RECOMMENDATIONS
- IF APPROVED, CASE MANAGER WILL MEET THE CLIENT AND COMPLETE ALL NECESSARY PAPERWORK

# ENGAGEMENT

- RED LIGHT/GREEN LIGHT DAY SCHEDULE (CASE MANAGERS WORK 8:30am-4:30pm)
  - MONDAY - OPEN
  - TUESDAY – CINCY PD
  - WEDNESDAY - COLERAIN
  - THURSDAY – CINCY PD
  - FRIDAY - NORWOOD
- TRAIN ALL SHIFTS OF OFFICERS BUT PRIMARILY WORK WITH 1<sup>ST</sup> AND 2<sup>ND</sup> SHIFT. CASE MANAGER SCHEDULE REFLECTS THE HOURS THAT TREATMENT PROVIDERS ARE OPEN TO HAVE QUICK RESPONSE/CONNECTION TO SERVICE.
- SOCIAL CONTACT REFERRALS ARE ACCEPTED AT ANY TIME VIA EMAIL
- OFFICER TRAININGS/RIDE ALONGS/WALK ALONGS
- ONE TO THREE OFFICERS PER DISTRICT/JURISDICTION TO PARTICIPATE IN WEEKLY C

# LEAD Structure- PCG

The Policy Control Group is the signatories of the Memorandum of Understanding, including the Office of the City Manager, Hamilton County Administrator, the Hamilton County Addiction Response Coalition, Office of the Solicitor, Cincinnati Police Department, Public Defender's Office, Ohio Justice and Policy Center, and the Office of Reentry.

The PCG is the governing body of the LEAD initiative and is responsible for: reviewing and approving referral and diversion protocols; planning expansion or contraction of geographic area of operation; reviewing and providing guidance on reports from the Operations Working Group; and providing guidance to the program administrator.



# LEAD Structure- OWG

The Operations Working Group (OWG) consists of the program administrator, police department personnel, the case managers, a representative from the prosecuting attorney's office, and representatives from the treatment community.

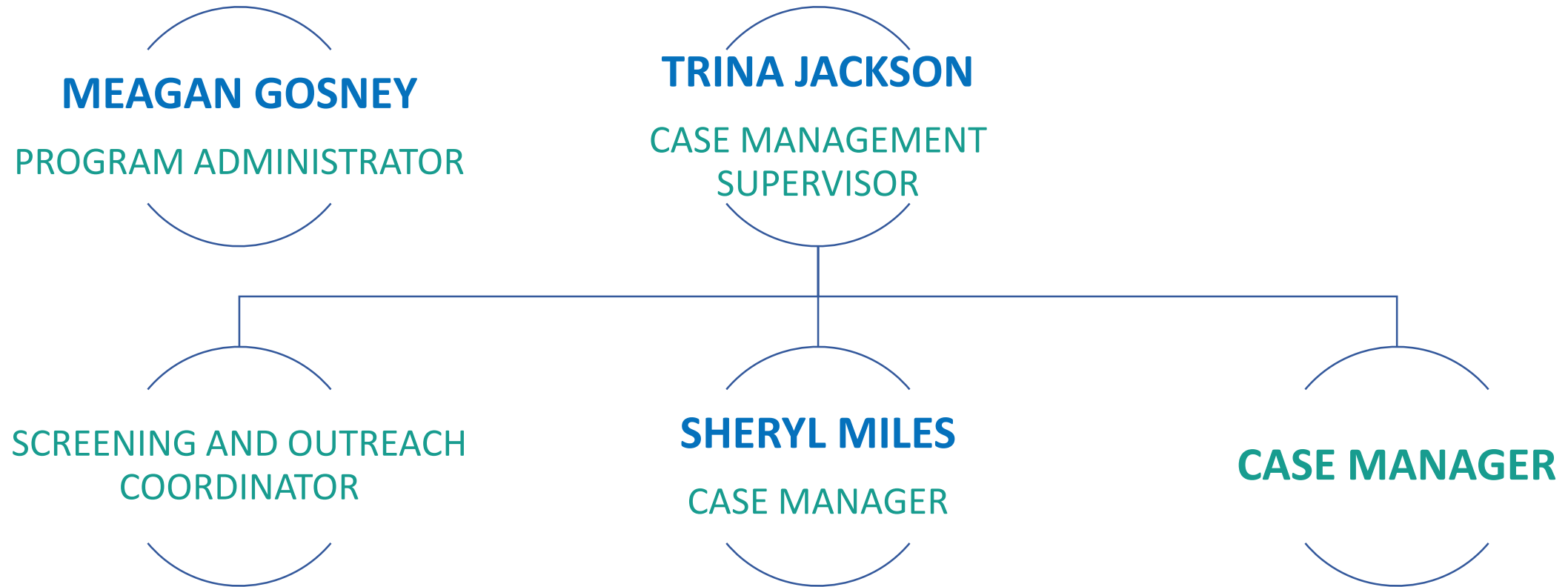
The OWG will meet on a weekly basis – Tuesdays at 1:00pm via zoom. LEAD referral log distributed every Friday.

The OWG will discuss any new arrest diversions or social contact referrals, provide updates on any current LEAD participant, and determine any necessary steps regarding the participants.

If an arrest diversion participant has not completed a full psychosocial assessment the OWG will determine the appropriate step. This could include an extension or a filing of the criminal charge. If an extension is granted, the OWG will establish a plan of action to engage the participant.



# LEAD Structure- Hamilton County



# WHAT DOES SUCCESS LOOK LIKE?

- SUCCESS FOR THE LEAD PROGRAM?
  - DECREASE IN CRIME RATES, CALLS FOR SERVICE, CONTACTS WITH FREQUENT FLYERS, AND IN RECIDIVISM
- SUCCESS FOR LEAD IMPLEMENTATION?
  - DATA- LEAD ELIGIBLE OFFENSES AND CALLS FOR SERVICES
  - BUY-IN
    - OFFICERS
    - LEADERSHIP

# CONTACT INFORMATION

- Meagan Gosney, Program Administrator
- Hamilton County Addiction Response Coalition
- Quick Response Team Administrator
- LEAD Program Administrator

513-946-4311 -Office

[Meagan.Gosney@Hamilton-co.org](mailto:Meagan.Gosney@Hamilton-co.org)



Go to [menti.com](https://menti.com) enter code 53 21 27 0

or

[www.menti.com/mb1b96dj91](https://www.menti.com/mb1b96dj91)



# Please rate the following:





# Future Learning Opportunities

I feel confident handling a mental health crisis in the field

6.7

I have a good understanding of motivational interviewing techniques

7.5

I am able to identify and respond to human trafficking

4.8

I am aware of implicit bias in my work

6.9

I understand and use person centered language

7.8

I am am able to maintain a healthy work/life balance

8.2